

Hospitality & Tourism Career Paths
Buncombe, Henderson, Madison and Transylvania Counties

		397		190		203		105		66
2016	Outdoor Recreation & Experiences	Housekeeping & Maintenance Operations		Guest Service Operations		Food & Beverage Front of the House Operations		Food & Beverage Culinary Operations		Sales & Administrative
2016-2018	Outdoor Adventure Guide: Rafting, Climbing, Biking, Fishing, Hunting, etc.	Guest Room Attendant Houseperson Maintenance I		Front Desk Representative Guest Service Representative Bell Person Operator		Restaurant Server Banquet Server Banquet Setup Room Service Server		Prep Cook Line Cook I Steward		
		1984		948		1015		523		332
Job Openings 2016	N/A	333		169		171		68		
Job Openings 2016 to 2018	100+ (estimate)	1667		844		853		340		
Hourly Wage Range	\$12 per hour and more depending on education and experience	\$8.00 to \$15.50+		\$8.15 to \$14.00+		Tipped \$2.85 to \$6.00+ Non-Tipped \$10.50 to \$13.75+		\$10.00 to \$18.00+		
Employer Paid Percentage of Your Benefit Premium for Eligible Full Time Employees		25% to 35%		25% to 35%		25% to 35%		25% to 35%		
Education Recommended	High School Graduate, Safety Courses, Certifications, Bachelor's Degree in Outdoor Recreation or related field	Some High School General Educational Development (GED) High School Graduate Some College or more		High School Graduate Some College or more		General Educational Development (GED) High School Graduate Some College or more		General Educational Development (GED) High School Graduate Some College or more		
Optional American Hotel & Lodging Educational Institute Certifications		AHLEI Certified Guest Room Attendant AHLEI Certified Guest Service Professional - CGSP		AHLEI Certified Front Desk Representative AHLEI Certified Guest Service Professional - CGSP		AHLEI Certified Restaurant Server AHLEI Certified Guest Service Professional - CGSP		AHLEI Certified Kitchen Cook AHLEI Certified Guest Service Professional - CGSP		

		Housekeeping Inspector Housekeeping Supervisor Maintenance II		Guest Service Supervisor Bell Captain Concierge		Restaurant Supervisor Banquet Captain		Line Cook II Steward Supervisor		Sales Coordinator Event Coordinator Human Resources Coordinator
										Entrepreneurship
										Small Business Consulting and Mentoring Resources in the Local Area
Job Openings 2016		40		10		41		21		20
Job Openings 2016 to 2018		198		47		203		105		100
Hourly Wage Range Annual Salary Wage Range		\$13.00 to \$18.50+ \$27,040 to \$38,480+		\$13.00 to \$18.50+ \$27,040 to \$38,480+		\$11.00 to \$18.50+ \$22,880 to \$38,480+		\$12.50 to \$18.50+ \$26,000 to \$38,480+		\$14.50 to \$18.50+ \$30,160 to \$38,480+
Employer Paid Percentage of Your Benefit Premium for Eligible Full Time Employees		25% to 35%		25% to 35%		25% to 35%		25% to 35%		25% to 35%
Education/Experience Recommended		Industry Experience High School Graduate or GED Some College or more		Industry Experience High School Graduate or GED Some College or more		Industry Experience High School Graduate or GED Some College or more		Industry Experience High School Graduate or GED Some College or more		Industry Experience High School Graduate Some College or more
Optional American Hotel & Lodging Educational Institute Certifications		HVAC Certification - Maintenance AHLEI Certified Hospitality Supervisor - CHS		AHLEI Certified Hospitality Supervisor - CHS		AHLEI Certified Hospitality Supervisor - CHS		AHLEI Certified Hospitality Supervisor - CHS		AHLEI Certified Hospitality Department Trainer - CHDT

1. Small Business Centers at AB Tech and Blue Ridge Community College
2. Local Chambers of Commerce
3. SCORE
4. Kaufman Foundation Entrepreneur in Residence
5. Small Business and Technology Development Center (SBTDC)
6. Venture Asheville
7. One Million Cups

		Camp Director: Summer Camps, etc. Year Round Position		Executive Housekeeper Housekeeping Manager Chief Engineer		Front Desk Manager Front Office Manager		Assistant Restaurant Manager Restaurant Manager Catering Operations Manager		Sous Chef
										Sales Manager Human Resources Manager Accounting Manager
										Small Business Access to Capital
Job Openings 2016		N/A		20		10		10		26
Job Openings 2016 to 2018		40+ (estimate)		99		47		51		133
Hourly Wage Range Annual Salary Wage Range		\$30,000/year to \$70,000/year or more		\$17.50 to \$25.50+ \$36,400 to \$53,040+		\$19.50 to \$25.50+ \$40,560 to \$53,040+		\$19.50 to \$25.50+ \$40,560 to \$53,040+		\$19.50 to \$26.50+ \$40,560 to \$53,040
Employer Paid Percentage of Your Benefit Premium for Eligible Full Time Employees				25% to 35%		25% to 35%		25% to 35%		25% to 35%
Education/Experience Recommended		Bachelor's Degree in Outdoor Recreation or related field plus experience; Continuing Education required		Industry Experience High School Graduate or GED Associates Degree or more		Industry Experience High School Graduate or GED Associates Degree or more		Industry Experience High School Graduate or GED Associates Degree or more		Industry Experience High School Graduate or GED Associates Degree or more
Optional American Hotel & Lodging Educational Institute Certifications				AHLEI Certified Hospitality Housekeeping Executive - CHHE AHLEI Certified Hospitality Facilities Executive		AHLEI Certified Rooms Division Executive - CRDE		AHLEI Certified Food And Beverage Executive - CFBE		AHLEI Certified Hospitality Sales Professional AHLEI Certified Hospitality Trainer - CHDT

1. Mountain Biz Works
2. Asheville Angels
3. Self-Help Credit Union
4. The Support Center
5. Advantage Opportunity Fund
6. Carolina Small Business Development Fund
7. US Small Business Administration
8. Private Lenders

		Park Ranger / Warden: Local Governments, State Government, Federal Government or Private Sector		Director of Rooms Operations General Manager		Director of Rooms Operations General Manager		Director of Food & Beverage Operations Executive Chef General Manager		Director of Food & Beverage Operations Executive Chef General Manager
										Director Of Sales Director of Human Resources Controller General Manager
Job Openings 2016		N/A		4		2		10		5
Job Openings 2016 to 2018		40+ (estimate)		20		9		51		26
Annual Salary Wage Range		\$30,000/year to \$70,000/year or more		\$45,000 to \$150,000+		\$45,000 to \$150,000+		\$45,000 to \$150,000+		\$45,000 to \$150,000+
Employer Paid Percentage of Your Benefit Premium for Eligible Full Time Employees				25% to 35%		25% to 35%		25% to 35%		25% to 35%
Education Recommended		Bachelor's Degree in Outdoor Recreation, Environmental Science or related field plus experience; Continuing Education is required		Industry Experience Associate/Bachelor of Arts/Bachelor of Science Degree or more		Industry Experience Associate/Bachelor of Arts/Bachelor of Science Degree or more		Industry Experience Associate/Bachelor of Arts/Bachelor of Science Degree or more		Industry Experience Associate/Bachelor of Arts/Bachelor of Science Degree or more
Optional American Hotel & Lodging Educational Institute Certifications				AHLEI Certified Hotel Administrator - CHA		AHLEI Certified Hotel Administrator - CHA		AHLEI Certified Hotel Administrator - CHA		AHLEI Certified Hotel Administrator - CHA